

yorkcvs



york  
volunteers

Annual Report  
Volunteers' Week  
2022

## This past year

From:

Volunteers Week  
June 1<sup>st</sup> 2021



To:

May 31<sup>st</sup> 2022

We supported an estimated

# 20085

people to find local Volunteering  
opportunities

(that's roughly 10% of York's population)

This is the estimated number of people who have browsed  
our York Volunteers opportunities webpage where

we have promoted

# 252

 volunteering  
opportunities

for

# 120

 organisations



We promoted 167 opportunities to 203 people via our mailing list

[Sign up for our mailing list here](#)



We promoted 112 opportunities for 52 organisations on Jorvik Radio

[Tune in every fortnight on Tuesdays around 11:20am](#)



We launched social media pages for those looking for volunteering opportunities

Follow us on [Twitter](#) and [Facebook](#)



We held 4 Volunteer Management Forums which had 29 attendees from 26 organisations

[Sign up to our next one here](#)

This was an opportunity for Volunteer Managers from across the sector to share experiences and best practice.

Each quarterly forum had a topic:

- Free Volunteer Management Software
- Monitoring Impact & Reporting
- Local & National Volunteer Strategies
- Volunteers' Week & Recognition

This past year  
we have been in contact with

**272** organisations

who we've supported with advice about  
these most frequent topics:

Using our Volunteering Recruitment & Management Portal

Improving Adverts

Trustee Recruitment

Support being networked with other organisations

Developing Roles

Volunteering Regulations

Policies

Managing Volunteers

DBS

Volunteering Best Practice

Finding Training

Safeguarding

Benefits & Volunteering

Equality, Diversity and Inclusion

Insurance for Volunteers

Social Media

“Just to say a huge thanks for taking the time  
and energy – you've been so helpful and given a  
lot of food for thought.”

We launched a new Volunteer Recruitment and Management platform for York.

It gives Volunteers:

- An auto-generated Social C.V. of their volunteering with multiple organisations
- Countdown to their next shift and shift calendars

This gives organisations:

- Free Volunteer Software
- An online application form builder
- Rotas and shift management
- Automated Volunteer Hours recording
- Share your opportunities on our website and other local Volunteer Centres using the same system

In future it should give us an overview of Volunteer activity across York



## Blood Pressure Monitoring @home

We concluded a project supporting 180 Haxby Group patients to manage their own blood pressure from home, without the need to visit a GP. Volunteers contributed 242 hours, making 508 calls supporting people.

Patients said:

"Volunteer was very helpful and friendly."

"Very pleased, frees up surgery time."



## We released a report on the Volunteer Response to COVID.

This research explored the views of those who volunteered and those who organised voluntary support for patients or were Referrers to the programmes on our collective response.

This gave us insight into the state of Volunteering in 2020/2021 and what we need to focus on in 2022.

You can read it [here](#).

DEC  
2021



FEB  
2022



## City-Wide Volunteer Strategy

We engaged with 28 organisations of all sizes and causes to co-produce a co-owned Volunteering Strategy for York. The results of this are being compiled.

MAR  
2022



## Social Prescribing Befriending Service launched

Social Prescribing supports healthcare patients who may benefit from non-medical support. This project aims to further support people referred to social prescribing with a Volunteer Befriender.

“I’ve been able to develop a really positive and rewarding relationship with my befriendees, and I really look forward to our chats.”



## “Are we facing a Volunteer Crisis?”

“The past year has been a bit of a rollercoaster for Volunteering.

We’ve seen the whole nation get involved in Volunteering in a way we haven’t witnessed since wartime. Then in September furlough ended, children returned to school, students to University and Volunteer Centres across England noticed a big decline in interest in Volunteering.

Some Volunteers haven’t returned since restrictions ended, others are taking a well-deserved rest, and many are taking on more hours at work and finding themselves with less spare time or money due to the increase in the cost of living.

But the health, social care and voluntary sectors are still working hard to combat the effects COVID has had on our communities and those of the cost of living crisis. We can’t do that without the support of Volunteers.

In York we’re working together to co-produce a volunteering strategy to keep Volunteering in the public consciousness. We also can’t forget the importance of ensuring all Volunteers have a quality experience of Volunteering so their good will isn’t squandered.

We may be facing a Volunteer crisis, but Volunteers have never been more recognised by society. So I’m excited to see what we can accomplish by next Volunteer Week.”

Drew Richardson - Volunteer Centre Manager



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